

GHF CAREER COACHING WORKSHOPS

Terms & Conditions - general

Welcome to GHF Career Coaching Workshops website &/or The Career Creation Project online program. By using www.ghfcareercoaching.com.au &/or The Career Creation Project online program, YOU ARE CONSENTING TO OUR TERMS AND CONDITIONS AS OUTLINED BELOW.

GHF Career Coaching Workshops may revise these Terms & Conditions for its website and The Career Creation Project online program at any time without notice. We will post the most recent versions to the website and list the effective dates on the pages of our Terms and Conditions.

Use License

Upon enrolling in a course, workshop or consultation with GHF Career Coaching Workshops you are entering into a legal agreement under common law in which you (the participant or consenting adult if participant is under 18 years of age) agree to abide by all Terms & Conditions including meeting stated payments in exchange for services offered by GHF Career Coaching Workshops. **If you do not agree with any of the terms outlined in the stated Terms and Conditions it is strongly advised you discontinue access.** Our privacy policy can be accessed via: www.ghfcareercoaching.com.au

Participants under the age of 18 require permission from a parent/guardian to register for services. If the participant is under 18, the parent/guardian is responsible for the payment of fees.

GHF Career Coaching Workshops & The Career Creation Project online program makes no representation or warranty that the information provided, regardless of its source (the "Content"), is accurate, complete, reliable, current, or error-free and cannot be held accountable for the likely results of the use of the materials on its website or otherwise relating to such materials or any sites linked to this site. GHF Career Coaching Workshops may make changes to the materials contained on its website and to The Career Creation Project online program at any time without notice.

Terms of Use

Any claim relating to GHF Career Coaching Workshops website &/or The Career Creation online program shall be governed by the laws of New South Wales, Australia.

Any dispute or controversy arising out of or relating to any interpretation, construction, performance, termination or breach of these Terms & Conditions, will be settled by final and binding arbitration by a single arbitrator to be held in Sydney, New South Wales.

Account Creation

In order to use the services and/or products offered on the website and The Career Creation online program you will be required to provide information about yourself including your name, email address, username and password, and other personal information.

You agree that any registration information you give to us will always be accurate, correct, and up to date. You must not impersonate someone else or provide account information or an email address other than your own. Your account must not be used for any illegal or unauthorised purpose. You must not, in the use of the service or product, violate any laws in your jurisdiction.

Lawful Purposes

You may use the site, service, and/or products for legitimate, non-commercial purposes only. You agree to be financially responsible for all purchases made by you or someone acting on your behalf through the Site.

You shall not post or transmit through the site or social media groups managed by site or GHF Career Coaching Workshops any material which violates or infringes the rights of others, or which is threatening, abusive, defamatory, libellous, invasive of privacy or publicity rights, vulgar, obscene, profane, or otherwise objectionable, contains injurious formulas, recipes, or instructions, which encourages conduct that would constitute a criminal offense, give rise to civil liability, or otherwise violates any law.

Refusal of Services/Products

The services and/or products are offered subject to our acceptance of your order or requests. We reserve the right to refuse service to any order, person or entity, without the obligation to assign a reason for doing so. No order is deemed accepted by us until payment has been processed. We may at any time change or discontinue any aspect or feature of the Site, Product or Service, subject to us fulfilling our previous responsibilities to you based on acceptance of your payment.

Duration of Agreement

Once confirmed, we will provide you access to the purchased service or product for a period of 12 months. You agree and understand that access to the service/product may at times be influenced and affected by third parties that we use to provide the service (web hosting, membership site plugins, etc.). You agree and understand that no breach of contract action may be initiated against GHF Career Coaching Workshops & The Career Creation Project online program when there are reasonable delays in the access of the service or product.

GHF Career Coaching Workshops reserves the right to terminate the service or product, and or access to certain features of the service or product, with or without prior notice to you. We will make reasonable efforts to provide notice but is not required to do so under the terms of this agreement. If for any reason, GHF Career Coaching Workshops & The Career Creation Project online program should dissolve or cease to exist, then your access to the service or product terminates.

Cancellations & Refunds

We offer a 14 days money back guarantee should you be unhappy with the service or product. To request a refund please do so in writing to info@ghfcareeroaching.com.au.

Monthly subscriptions can be cancelled at any time (if applicable) via your account page, but due to the nature of the service or product no refunds will be made for any membership fees already paid, excluding the 14 days money back guarantee as stated above. Once you cancel you will no longer have access to the service or product, including all content and community resources, once your current membership period is completed. The 14 days refund period only applies to your first subscription and cannot be used more than once.

It is entirely your responsibility to ensure that you cancel your account in good time should you no longer require the service and do not wish to be billed further.

Links

<https://www.ghfcareercoaching.com.au/> has not reviewed all of the sites linked to its website and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by GHF Career Coaching Workshops of the site. Use of any such linked website is at the user's own risk.

Limitation of Liability

YOU AGREE THAT UNDER NO CIRCUMSTANCES SHALL WE BE LIABLE FOR DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, EXEMPLARY, OR ANY OTHER DAMAGES ARISING OUT OF YOUR USE OF THE SITE OR SERVICES PROVIDED BY GHF CAREER COACHING WORKSHOPS.

Terms & Conditions: The Career Creation Project (online program)

Welcome to GHF Career Coaching Workshops website &/or The Career Creation Project online program. By using www.ghfcareercoaching.com.au &/or The Career Creation Project online program, YOU ARE CONSENTING TO OUR TERMS AND CONDITIONS AS OUTLINED BELOW.

These terms and conditions are important. Please read them carefully. Terms and conditions are subject to change. Since you are bound by these Terms & Conditions you should periodically refer to this online document to monitor changes.

Upon enrolling in a course, workshop or consultation with GHF Career Coaching Workshops you are entering into a legal agreement under common law in which you (the participant or consenting adult if participant is under 18 years of age) agree to abide by the conditions of enrolment (as outlined below) including meeting stated payments in exchange for services offered by GHF Career Coaching Workshops. **By agreeing to these Terms & Conditions and the Privacy Statement on registration the participant (or authorised adult if participant is under 18) confirms they possess a full understanding of the Terms & Conditions and willingly accepts all such terms.**

Participants under the age of 18 require permission from a parent/guardian to register for services. If the participant is under 18, the parent/guardian is responsible for the payment of fees.

General Disclaimer

The information provided on this site is based on personal experience and is not to be construed as professional advice. GHF Career Coaching Workshops or any authorised author is not liable for any losses or damages related to actions or failure to act related to the content on this website &/or The Career Creation Project online program.

Limitation of Liability

YOU AGREE THAT UNDER NO CIRCUMSTANCES SHALL WE BE LIABLE FOR DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, EXEMPLARY, OR ANY OTHER DAMAGES ARISING OUT OF YOUR USE OF THE SITE OR SERVICES PROVIDED BY GHF CAREER COACHING WORKSHOPS.

Course Enrolment Agreement

- By accepting these terms the participant agrees to pay the course fees (including GST) for the course using the payment method selected on the online registration form.
- The participant accepts that he/she is required to pay the full amount of the course fees even if he/she does not complete the course. If the participant is under 18, the parent/guardian is responsible for the payment of course fees.
- The approximate duration is stated online but all online programs provided by GHF Career Coaching Workshops by design, are self-paced.
- Course enrolment is complete when the participant has been issued a username and password for online course access.
- Special offer coupon codes cannot be added to an enrolment retrospectively and must be added at the time of enrolment.
- Course fees are non-transferable to other participants.
- Course commencement is the date upon which we receive your registration and payment of course fees in full.
- Participants will not be given access to the online course until course fees have been paid in full.

Course Materials, Access and Assessment

No course materials and study notes are to be republished, sold, loaned or copied or used in any way outside the pursuit of studying the course by the enrolled participant without the explicit permission granted in writing by GHF Career Coaching Workshops. Transfer of course content and related materials to another person is prohibited.

Course materials are supplied in an online environment – only PDF materials are available for downloading. Permission is granted to download one copy of PDF materials provided (information only) from GHF Career Coaching Workshops website &/or from The Career Creation Project online program for personal, non-commercial transitory viewing only. Course materials, course content and assessment are subject to change.

All information, text, material, graphics, software ('content') are protected by Australian and international copyright and trademark laws.

This license shall automatically terminate if you violate any of these restrictions and may be terminated by GHF Career Coaching Workshops at any time.

- Optional printed material is available for most courses/units within Australia only. Charges apply;
- Independent research beyond course materials may be required to complete reflective exercises;
- Elearning access may be suspended after six (6) months of inactivity; and
- Access to online course materials are available twelve (12) from date of course registration and payment made in full.

Course Cancellation and Refunds

GHF Career Coaching Workshops complies with Australian Consumer Law in regard to refunds. We are not required to provide a refund if you change your mind about the course that you chose to enrol into. However, while course fees are non-refundable, participants may have extenuating circumstances that prevent them from undertaking their course. Where evidence can be successfully provided in writing to support the participant's circumstances, course fees paid by participant (or authorised adult if participant is under 18) may be refunded or partially refunded if no non free-preview lessons have been completed by the participant.

We offer a 14 days money back guarantee should you be unhappy with the service or product. To request a refund please do so in writing to info@ghfcareeroaching.com.au. Cancellation of enrolment must be made in writing to info@ghfcareercoaching.com.au.

Credit Voucher/Coupon Code Policy

All credit vouchers/discount coupons have the following conditions of use:

1. Not redeemable for cash;
2. Valid for one (1) use only;
3. Not valid with any other offer/gift voucher/coupon code;
4. The coupon code must be entered at the time of enrolment/course commencement;
5. Coupons/vouchers cannot be used to order printed materials; and
6. Coupon code can only be used in the time frame specified in the special offer.

Confidentiality and Privacy Policy

We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information. We will only disclose information that we have about you:

1. to the extent specifically required by law; or
2. for the purposes of this agreement (including disclosing information in connection with any query or claim)
3. information provided by you is considered confidential and will not be divulged to any third party, nor will it be sold.

Upon enrolment into the course, we may use the content from your emails in our marketing materials and on our website testimonials page, as well as send you a monthly newsletter. Your identity will never be revealed, however, we will use your first name and your city. Please be assured that we respect your privacy and only comments related to course outcomes and participant experiences will be mentioned.

GHF Career Coaching Workshops &/or The Career Creation Project online program Code of Practice

GHF Career Coaching Workshops has responsibilities to you as a participant to provide you with a quality of service that will assist facilitate your learning on the subject of choice.

We agree to:

1. Provide a tax invoice;
2. Provide login details to access the online course materials;
3. Provide a discussion forum for online support for duration of enrolment;
4. Provide an email address for administration support.

Participant Obligations

Participants of GHF Career Coaching Workshops are required to:

1. Ensure that all information provided is accurate;
2. Notify GHF Career Coaching Workshops of any contact changes (email, telephone, address etc.);
3. In your interaction with GHF Career Coaching Workshops regardless of platform, you agree to conduct yourself civilly and respectfully at all times. GHF Career Coaching Workshops reserves the right to determine, at its sole discretion, what constitutes abusive language and harassment, and where that has occurred; and may, partially or completely, deny service to any infringing party;